

Suburban Friendship League

Frequently Asked Questions – Verizon Email Addresses (July 7, 2008)

The following are a list of Frequently Asked Questions relating to Verizon Email customers receiving Emails from the SFL.

Question: I have a Verizon Email account and send in messages, such as my scores, to the sfl@sflsoccer.org Email address. In the past I used to get a confirmation Email. However, I no longer receive any Emails from the SFL. What is the problem?

Response: For some reason Verizon does not accept Emails from the SFL. We do not know the reason why and Verizon cannot explain it either. Considering that our provider is a Verizon Business customer and has recently asked for an explanation has done no good either. Verizon provide the following instructions that have worked for several Verizon customers. However, we make no promises since Verizon has told us several times that they will no longer block our Email.

- Log into your Verizon Email account.
- Pick “Email” on the red band at the top of the page.
- A box asking you to use Verizon Web Mail. You can select “Ask Me Later”.
- Email folder should appear and on the left side you should see “Email and More”. Click “Options”.
- Pick “Blocked Senders”.
- On the bottom, you should see “Safe List”. Enter the sflsoccer.org and hit add.
- After this is done, you can send us an Email to see if it works.

Note: This is a very slow process.